

CUSTOMER GUIDELINES

April 1, 200-

The following information was developed to assist you when doing business with the American Metals.

Location: 1000 Crocker Road
Westlake, Ohio 44145

1/2 Mile North of Exit 156 (Crocker-Bassett)
off I-90 before railroad tracks

Phone No: Sales and Business offices
Truck Appointments (in bound only required)
FAX
HOURS OF OPERATION: PRODUCTION, SHIPPING, AND RECEIVING: M-F. 11 p.m. - 2 p.m.

440 871-8200
440-892-7204 7:00 a.m. to 2:00 p.m.
Sales 440 892-7416

Coil specifications for Coating:

Steel Coils

24,500# Maximum
8,000# Minimum
60" O.D. Maximum
.035 Maximum Decimal Thickness
.006 Minimum Decimal Thickness
48" Maximum Width
20" Minimum Width
16-24" I.D. Incoming
20" + 24" I.D. Outgoing
No Chemical Treatment
Lightly Oiled
No Coils Eye to Sky on Skids

Aluminum Coils

60" O.D. Maximum
3,000# Minimum, 12,000# Maximum
.050 Maximum Decimal Thickness
.010 Minimum Decimal Thickness
48" Maximum Width if Tension Leveled
24" Minimum Width
16-24" I.D. Incoming
20" I.D. Outgoing
Eye Vertical on Skids
No Chemical Treatment

Slitting:

A 3/8" to 1/2" edge trim is to be expected (contact sales for specific requirements).
See the AMC literature on slitting and leveling for bare coil specifications.

Allowable shortages for prepainted steel coils:

AMC shall be allowed, without cost to itself, a shortage between the weight of buyer material received and the weight returned after processing per order run and color. The balance of the allowance will be applied to any subsequent claims.

| Weight Received | Gauge: .0276 or less | Gauge: .0277 or greater |
|--|----------------------|-------------------------|
| 10,000 – 19,999 lbs. | 16% | 20% |
| 20,000 – 39,999 lbs. | 8% | 10% |
| 40,000 – 79,999 lbs. | 4% | 6% |
| 80,000 – 99,999 lbs. | 3% | 4% |
| 100,000 or greater | 2% | 3% |
| For SLITTING add (not including edge trim) | 2% | 2% |

Aluminum Processing Allowance:

| Weight Received | Gauge: .0276 or less | Gauge: .0277 or greater |
|--|--------------------------|--------------------------|
| 10,000 – 19,999 lbs. | to be determined per job | to be determined per job |
| 20,000 – 29,999 lbs. | 3% | 4% |
| 30,000 – 39,999 lbs. | 2% | 3% |
| 40,000 or greater | 1% | 2% |
| For SLITTING add (not including edge trim) | 2% | 2% |

Services Available:

Coil Coating – Steel and Aluminum
Precoated and Bare Coil Slitting – Steel and Aluminum
Deoiling and Bonderizing

Weights:

All metal is weighed upon receipt and acknowledged to our customer. These weights are the basis for the calculation of our billings.

Receiving and shipping:

All Deliveries call 440 892-7204.
Shipping and Receiving hours are midnight to 2 p.m.
Monday through Friday, unless special arrangements
Have been made for the weekend. Coils loaded eye
to the **rear** must be 18" apart or we will not be able to
unload the truck. No appointment required on out bound
shipments.

*When making appointments advise if for slitting only.

Mill Claims:

Material mill claimed during a run will reduce the pricing break
to actual amount processed. If the entire run is cancelled
because of mill claimed material, a line charge will be billed
based on lost time. Material found unable to be processed
must be removed within 30 days of notice. Storage charges
accrue at \$100.00 per day after that time. Mill claims will be
billed for inspection on our slit line.

Lead Times:

Materials will be available for shipment within 12-15 working
days after receipt of metal and paint, unless otherwise
advised.

Storage:

Material received and removed without coating will be subject to
a handling and storage charge.

Billing Terms:

Net 30 days. Material painted and not shipped within 60 days
may be invoiced to the customer.